

Terms & Conditions for Play & Learn classes

Gymboree opening times

Gymboree is open all year for classes except over the Christmas and New Year holiday and on the following public holidays: 1st of August, Jeûne Genevois, 1st of May, Easter weekend Friday to Monday (incl.), Assumption and Pentecost.

12, 24 weeks and annual enrolment (38 weeks)

The enrolment runs for 12, 24 or 38 consecutive weeks except when Gymboree is closed (on bank holidays and over the Christmas period. These dates are not included in the enrolment). If you are going on holiday for a 2 week period (consecutive weeks) during your enrolment you can let us know by email at least a week in advance and we will extend your enrolment by 2 weeks.

One week absences can be made-up during the enrolment period by coming to any other age appropriate class if there is space. No spaces will be kept in classes for make-ups. No extensions will be made to the enrolment for missed classes.

6 and 10 class passes

For complete flexibility the 6 class pass is valid for any 6 age appropriate classes over a period of 3 months (or until the 6 classes are taken) from the date of purchase. The 10 class pass is valid for any 10 age appropriate classes over a period of 10 months (or until the 10 classes are taken) from the date of purchase. To attend class you must book your place at least 24 hrs in advance by email or phone or through our website.

Registration fee

There is a unique registration fee of CHF 100.00 valid for all siblings of the same family, for life and at participating international locations. This fee defrays the cost of processing membership paperwork and allows you two free classes at another Gymboree as well as a 10% discount on our birthday parties for children aged 1 to 5 years. Registration fees will not be charged to re-enrolling members of families transferring from another Gymboree location.

Discounts

Discounts are per child, are not cumulative and are on the lesser amount.

10% off 12, 24, 38 week enrolment and 6 or 10 class pass for new members when you sign up on the day of your free preview class

10% discount on a back to back enrolment (the first class on the new enrolment follows the week after the end of the previous enrolment)

30 % off a second class per week for the same child and during the same period

20% discount on a second child enrolling for the same period as a first child

Play gyms

During the validity of the enrolment your child and any sibling under the age of 5 years old have unlimited

access to our play gyms. This is a time for children and parents to explore our unique play equipment.

Socks

For hygiene reasons adults must wear socks on the play floor. Please bring a pair with you. Children should ideally be barefoot as their toes are needed for balance and grip.

Sickness

For the consideration of all, please do not bring a sick child to class. If your child is not feeling well, please book in for a make-up class.

Siblings

Babies under the age of 6 months can be brought to class with an enrolled sibling but must be in a baby carrier or a baby chair. For safety reasons and so you and your child can fully enjoy this special time together, non-enrolled siblings over the age of 6 months cannot be brought to class, please ask about our Family classes

Parent liability

Parents accept the responsibility for assuring that each child is at all times accompanied and supervised by at least one adult.

Parent participation

Gymboree Play & Music classes follow a structured form and are designed to enhance your child's physical, cognitive as well as social and emotional development. To maximize the benefits, we ask all parents to follow the teacher's lead and encourage their child to participate in the class activities. Parents are important role models and children are more motivated when supported by someone they trust who celebrates their achievements.

Refunds

No refund is given on the class passes or on the membership fee. We do give refunds for the regular enrolments (12 and 24 weeks and the annual enrolment). You need to provide us with 2 week's written notice. Any bank fees are at the charge of the customer.

Privacy

Gymboree values you as a customer and respects your privacy. We will not sell, share or rent your personally identifiable information to any third party.

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