

Terms & Conditions for Play & Learn, Music and Art



Gymboree opening

Gymboree is open all year for classes except over the Christmas and New Year break and on local Geneva public holidays.

12 and 24 week enrolment

The enrolment runs for 12 or 24 consecutive weeks except when Gymboree is closed (on bank holidays and over the Christmas period. These dates are not included in the enrolment). If you are going on holiday for a 2 week period (consecutive weeks) during your enrolment you can let us know by email at least a week in advance and we will extend your enrolment by 2 weeks. One week absences can be made-up during the enrolment period (see "Make up policy").

Annual enrolment (38 weeks)

The enrolment runs for 38 consecutive weeks except when Gymboree is closed (on bank holidays and over the Christmas period. These dates are not included in the enrolment). There is no class parking scheme for this enrolment. All missed classes can be made up before the end of the enrolment (see "Make up policy").

6 and 10 class passes

For complete flexibility the 6 class pass is valid for any 6 age appropriate classes over a period of 3 months from the date of purchase. The 10 class pass is valid for any 10 age appropriate classes over a period of 10 months. You must book your place in class at least 24 hrs in advance.

Registration fee

There is a unique non-refundable registration fee of CHF 100.00 valid for all siblings of the same family, for life and at participating international locations. This fee defrays the cost of processing membership paperwork and allows you two free classes at another Gymboree. Registration fees will not be charged to re-enrolling members of families transferring from another Gymboree location.

Make up policy

Missed classes can be made up by coming to any other age appropriate class if there is space before the end of your enrolment. No spaces will be kept in classes for make-ups. No extensions will be made to the enrolment for missed classes.

Play gyms

All enrolments include unlimited access to our play gyms. This is a time for children and their parents to explore our unique play equipment. Non-enrolled siblings below the age of 5 years are welcome to join for free with an enrolled brother or sister.

Sickness

For the consideration of all, please do not bring a sick child to class. If your child is not feeling well, please take advantage of Gymboree's liberal make-up policy.

Siblings

Babies under the age of 6 months can be brought to class with an enrolled sibling but must be in a baby carrier or a baby chair. For safety reasons and so you and your child can fully enjoy this special time together, non-enrolled siblings over the age of 6 months cannot be brought to class, please ask about our Family classes

Parent liability

Parents accept the responsibility for assuring that each child is at all times accompanied and supervised by at least one adult.

Parent participation

Gymboree Play & Music classes follow a structured form and are designed to enhance your child's physical, cognitive as well as social and emotional development. To maximize the benefits, we ask all parents to follow the teacher's lead and encourage their child to participate in the class activities. Parents are important role models and children are more motivated when supported by someone they trust who celebrates their achievements.

Refunds

No refund is given on the class passes or on the membership fee. We do give refunds for the regular enrolments (12 and 24 weeks and the annual enrolment). You need to provide us with 2 week's written notice. Any bank fees are at the charge of the customer.

Back to back enrolment

There is a 10% discount for a "back to back" enrolment. The new enrolment must start the week following the last class on the previous enrolment.

Privacy

Gymboree values you as a customer and respects your privacy. We will not sell, share or rent your personally identifiable information to any third party.

Socks

For hygiene reasons adults must wear socks on the play floor. Children should ideally be barefoot as their toes are needed for balance and grip.